No.6 Jalan Bayu Tinggi 6, Taman Bayu Tinggi, 41200 Klang, Selangor, Malaysia. Tel : +603 3324 7777 Fax : +603 3326 3797 eMail : <u>customercare@actron.com.my</u>



About Outsourcing Services

Outsourcing refers to the practice of one company contracting another to do certain types of work rather than using its own internal resources. Outsourcing typically involves the transfer of the management or day-to-day execution of an entire business function to an external service provider. *IT infrastructure outsourcing is one of the notable types of outsourcing services.*

Why Choose Outsourcing

There are a number of reasons that drive companies to outsource some or many of the work activities. The list of reasons include:-

- Lower costs (or lower total costs). Sometimes achieved through lower wages costs, but also through economies of scale by providing the same service to multiple companies.
- **Improve service.** Often, better educated or skilled people perform the task, and thus perform it better.
- **Obtain expert skills.** An outsource firm is allegedly an expert in that particular activity, and thus should be able to do it better.
- Improve processes. Given that outsourcers are very experienced at a particular set of processes, they can help the customer to improve their processes.
- Improve focus on core activities. Outsourcing frees management from having to worry about the inner-workings of a non-core activity. The customer focuses on their core competence, the outsourcer focuses on theirs.

IT Infrastructure Outsourcing

The sum of an organization's IT related hardware, software, data telecommunication facilities, procedures and documentation. IT infrastructure outsourcers provide such activities as data center operations, network operations, backup and recovery services, and administration services.

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Actron "IT Outsource Services"

At Actron, we are pleased to introduce our **"IT Outsource Services"** for your hardware, software and business requirements.

Our **"IT Outsource Services"** can be configured to compliment your every need that is best suited to your environment.

For a minimal monthly, quarterly or yearly fee, you are free from all the headaches of managing and organizing your IT resources. You will also enjoy "peace of mind" 24 hours a day, 365 days in the year.

Your benefits include: -

- No hidden cost easy budgeting;
- No resources to manage;
- No administrative workload;
- 8 x 5, Telephone call support;
- Fast, effective & efficient respond;
- One point of contact for all your Business and IT requirements;
- Qualified Business and Technical IT Consultants, readily to support you in your organization and business needs;
- Increase your revenue by focusing on your core business.

Please feel free to contact us and it will be our pleasure to meet up, without obligations, with your good self to articulate on how we can work together in taking your business to the next level and growing your revenue.

"You manage your **Business** and let us manage the **Technology**"